



POSITION: Operations Manager

ROLE SUMMARY:

The Operations Manager is a self-motivated leader of a world-class operation comprised of one production facility, 2 warehouses, and over \$15 MM in shipments per year. The position directs manufacturing operations in areas of safety, quality, delivery, cost, and manpower. The Operations Manager must empower and hold his or her team accountable in executing while guiding dozens of daily decisions in a dynamic job shop environment.

IDEAL PROFILE:

- 7-10 years of production and/or operations management experience
- A-player / coach who individually enacts positive change, while developing his or her team
- Holds safety as their highest value
- Experience with job shop lean principals: continuous improvement, planning, optimizing, quality systems, 5S and waste reduction

CORE RESPONSIBILITIES:

- Safety: establishing a culture of adherence and improvement; managing people and process; establishing the daily vision of safety
- Staffing: involved in the hiring process to identify employees with great work ethic
- Training: oversight of training process to ensure all employees are well trained
- Discipline: keep the focus of the craft on the critical path of manufacturing while eliminating any roadblocks and/or distractions
- Labor Efficiency: establish a high level of human productivity
- Lean Execution: help find ways to simplify and improve operations
- Quality Systems: develop QC processes, enforce adherence, establish systematic quality audits, and lead corrective action teams based on audit results

BEHAVIORAL QUALITIES:

The Operations Manager will need to demonstrate the following behavioral characteristics:

- Communication: the ability to set goals and keep the team on track
- Discipline: the ability to create and follow the required steps to ensure production success
- Accountable: the ability to hold themselves and his or her team responsible for meeting a high-level of expectations of timeliness, attendance, process adherence, and team work
- Problem Solving: the ability to overcome unexpected obstacles
- Customer focused and results oriented
- High energy and a self-starter with a mindset of continuous improvement
- Passion for Success and a team player: the ability to compete and commit